OVERCOMING STRESS AND TRAUMA: CREATING A SAFE LEARNING SPACE

John Schroll, Ph.D. March 25, 2025



AGENDA

- 1. DEFINITIONS AND EXAMPLES
- 2. TRAUMATIC AND TRAUMA
- 3. OBSTACLES TO CREATING A SAFE LEARNING SPACE
- 4. RESILIENCE, ATTACHMENT, AND LEARNING
- 5. TRAUMA-INFORMED TEACHING
- 6. STRATEGIES AND EXAMPLES





TRUST

TRAUMA, STRESS AND SHAME





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DEFINITIONS

TRAUMA
STRESS
POST-TRAUMTIC
STRESS
SHAME

TRAUMA

TRAUMA" HAS LASTING EFFECTS ON THE INDIVIDUAL'S FUNCTIONING AND PHYSICAL, SOCIAL, EMOTIONAL, OR SPIRITUAL WELL-BEING. IT AFFECTS THE CAPACITY TO CONCENTRATE, TO FORM TRUSTING RELATIONSHIPS AND EVEN TO FEEL AT HOME IN THE BODY."

The Body Keeps the Score: Brain, Mind, and Body in the Healing of Trauma by Bessel van der Kolk.

POST TRAUMATIC STRESS DISORDER (PTSD)



INTRUSIVE MEMORIES

AVOIDANT BEHAVIORS

NEGATIVE CHANGES IN MOOD AND THINKING

HYPERAROUSAL

SELF-HARMING BEHAVIORS

PSYCHOLOGICAL STRESS



AN APPRAISAL OF EVENTS OR EXPERIENCES AS THREATENING OR CHALLENGING, GIVEN THE ABILITY OF ONE'S RESOURCES TO COPE WITH THE CHALLENGE.

SHAME



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PHYSICAL AND EMOTIONAL RESPONSES TO THREATS TO ONE'S WORTH AND SAFETY.

- 1. Attack self
- 2. Attack other
- 3. Withdrawal
- 4. Avoidance





STRESS AND TRAUMA AFFECT THE BRAIN

FEAR

LOSS OF CONCENTRATION

ANXIETY

FIGHT, FLIGHT, FREEZE LOSS OF FOCUS BODY ILLS

OBSTACLES TO BUILDING TRUST

A. CULTURAL/PERSONAL

- 1. ACCEPTING HELP
- 2. I'VE BEEN THE HELPER
- 3. SHAME. TRAUMA, POOR SCHOOLING, LOW ACHIEVEMENT



LEARNING ENGLISH IS HARD!

"I before e"? WEIRD!



RESISTANCE TO SELF-DISCLOSURE

History of trauma

Ashamed of life choices

Learning problems

Mental health issues

Slow progress

HOW ARE YOU FEELING?



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AMERICAN CULTURE

PERSONAL QUESTIONS
PUNCTUALITY, LATENESS
TOUCH
INTERNET OVERSHARING
FOOD, FOOD WASTE
SLANG

FROM TRAUMA TO LEARNING



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COPING WITH TRAUMA: RESILIENCE

RESILIENCE: A PERSON'S ABILITY TO COPE WITH STRESSFUL OR TRAUMATIC EVENTS WITHOUT SIGNIFICANT PHYSICAL AND EMOTIONAL EFFECTS.



RESILIENCE IS INFLUENCED BY

HISTORY WITH TRUST
AND BETRAYAL

ABILITY TO ASK FOR HELP

PHYSICAL AND MENTAL HEALTH



RESILENCE IS INFLUENCED BY

PREVIOUS COPING
SUPPORT SYSTEM
FINANCIAL STABILITY
WILLINGNESS TO
ACCEPT HELP
FAITH

TRAUMA-INFORMED CARE

REALIZING THE IMPACT OF TRAUMA
ASSESSING THE SYMPTOMS
AVOID RE-TRAUMATIZATION



4 TYPES OF ADULT ATTACHMENT

- 1. SECURE
- 2. ANXIOUS-PREOCCUPIED
- 3. FEARFUL-AVOIDANT
- 4. DISORGANIZED

TYPES AFFECT ABILITY TO TRUST AND LEARN

TRAUMA-INFORMED TEACHING

- 1. CREATES SAFETY AND TRUST
- 2. IS CULTURALLY RESPECTFUL
- 3. PROMOTES RESILIENCE AND HEALING
- 4. COLLABORATES AND EMPOWERS



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1. SAFETY: SECURE ATTACHMENT

EARLY MEETINGS

TALK ABOUT THE WEATHER, FOOD, HOBBIES.

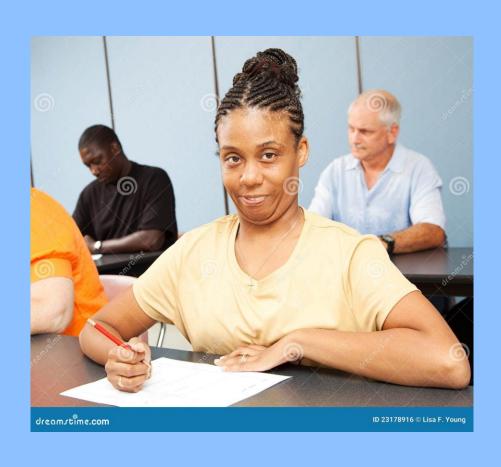


STRATEGIES FOR BUILDING TRUST AND SAFETY

LEARN ABOUT YOUR STUDENT'S HOME COUNTRY.

LIMIT PERSONAL QUESTIONS.

2. CULTURAL SENSITIVITY AND EMPOWERMENT



PERSONAL QUESTIONS
TOUCH, EYE CONTACT
REACTION TO CORRECTION
GENDER ROLES
ADJUST CONTENT
INTROSPECTION OKAY?

CULTURAL RESPECT: STRATEGIES



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LEARN ABOUT HOME
COUNTRY
SHARE POSITIVE MEMORIES
GRATITUDES
ASK PERMISSION
BE AWARE OF REACTIONS





WHAT ABOUT US?

ASSESS OUR OWN
HISTORY OF
STRESS, LOSS AND
TRAUMA



3. PROMOTE RESILIENCE, HEALING AND LEARNING

ENCOURAGE SELF RELIANCE

REINFORCE THEIR COURAGE

TUTOR, NOT SOCIAL WORKER

TRAUMA AND CONCENTRATION DIFFICULTY

STRATEGIES

- 1. Assess for sleep, diet, exercise and drug side effects.
- 2. Divide lessons into chunks. Take breaks.
- 3. Teach breathing and calming techniques.
- 4. Be explicit about learning new material: repetition, mnemonics, manipulatives.
- 5. Use lessons suited to student's needs and background.





4. MUTUAL COLLABORATION

STUDENT INPUT
FOLLOW THEIR LEAD
VALIDATE PROGRESS
STRENGTHS
PRAISE EFFORT

PUTTING IT ALL TOGETHER







LV WORKSHOPS: CULTURAL SENSITIVITY

Handout from training: "Cultural Awareness and Sensitivity"

2019 TUTOR RETREAT

"Culturally Responsive Communicative Teaching" by tutor Menna Youssef'

2/19: "Cultural Adjustment"

12/18: "Cultural Adjustment"

RESOURCES

"Trauma-Informed Care: A Primer for Refugee Service Providers" from the Switchboardta website.

"Trauma-Informed Practice and Adult Literacy", Rochelle Galeski,

"Psychological Stress in Adult Learners with Low Literacy", ProLiteracy Newsletter, Fall 2024.

What Happened to You? Conversations on Trauma, Resilience, and Healing. By Bruce Perry and Oprah Winfrey.

"Trauma-Informed Care: What's All the Fuss About?", VLARC, Volume 22, 2022.

The Body Keeps the Score: Brain, Mind, and Body in the Healing of Trauma, by Bessel van der Kolk, 2014.