



# LITERACY VOLUNTEERS

## OF CHARLOTTESVILLE/ALBEMARLE



Nancy Cohen, United Way Volunteer of the Year: "Literacy Volunteers has always felt like home to me ... I have benefitted in more ways than I can count!"

## FY23 IMPACT REPORT

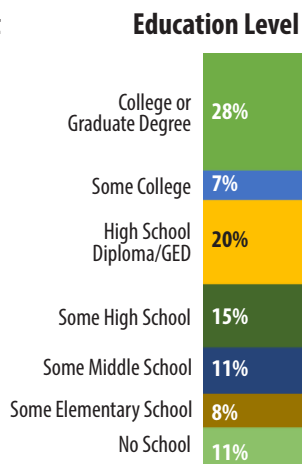
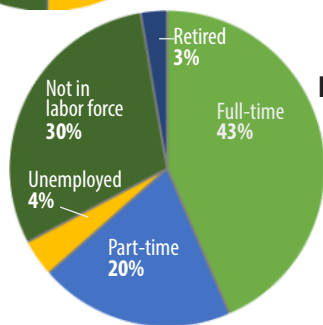
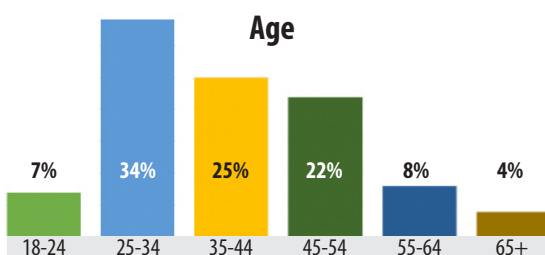
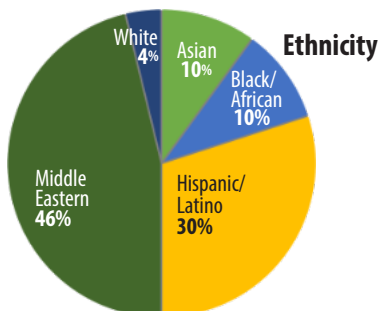
July 1, 2022 through June 30, 2023

### Numbers at a Glance

- ◆ Total number of students: **370**
- ◆ Total number of tutors: **250**
- ◆ Type of students served:  
Basic Literacy **5%**  
ESOL **95%**
- ◆ Number of volunteer hours: **18,067**
- ◆ Total economic value of volunteered hours: **\$588,803**
- ◆ Annual expenses: **\$458,140**

Literacy Volunteers of Charlottesville/Albemarle (LVCA) promotes adult literacy through equitable, inclusive, free, confidential, one-to-one English and Citizenship tutoring. You can contribute to this work at [www.literacyforall.org/donate](http://www.literacyforall.org/donate).

## Student Demographics

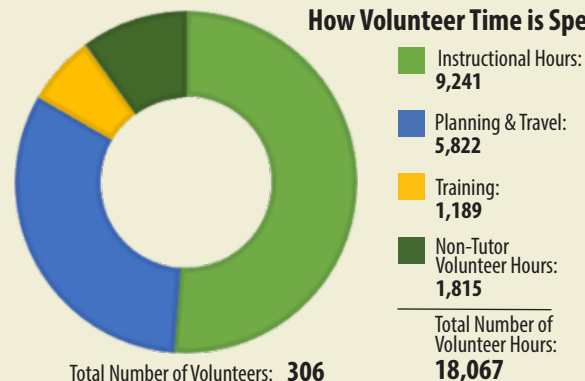


"There have been numerous times when one of my students was able to converse for an hour or read a difficult passage and they looked up at me with a big smile of pride. What a gift to me."

—JOHN (TUTOR)

## Volunteer Time

### How Volunteer Time is Spent

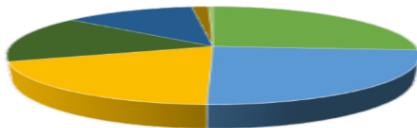


Total Number of Volunteers: **306**



Salma and Mustafa at the Monticello naturalization ceremony, where they became citizens

# FY23 Finances



Individual and Business Gifts . . . . .	\$106,106
Virginia Dept. of Education . . . . .	\$98,186
Local Governments . . . . .	\$79,832
Foundations and Trusts . . . . .	\$63,498
Special Events . . . . .	\$49,689
Other Revenue . . . . .	\$6,382
Program Fees . . . . .	\$1,670
<b>Total Income . . . . .</b>	<b>\$405,363</b>



Salaries . . . . .	\$266,559
Occupancy (Rent) . . . . .	\$56,819
Health Insurance & Benefits . . . . .	\$30,022
Special Events . . . . .	\$26,497
Books, Supplies, & Equipment . . . . .	\$24,585
Payroll Taxes . . . . .	\$20,438
Misc. Operational Costs . . . . .	\$9,936
Printing & Copying . . . . .	\$9,132
Accounting & Professional Fees . . . . .	\$7,751
Internet, Phone, Postage . . . . .	\$6,401
<b>Total Expenses . . . . .</b>	<b>\$458,140</b>

## Growing Job Opportunities Through English

Literacy Volunteers' students made great gains in their occupational lives during fiscal year 2023. With 61 students improving employability and 41 entering the workforce or obtaining better employment, students understand that literacy is key to professional growth.

"Improving my English helped me a lot in my work, especially in communicating with clients in person or over the phone," wrote Karen. An architect in Syria, she now works as an architectural designer at a local firm. "The greatest credit for my English learning goes to LVCA. My tutor helped me learn correctly, obtain a clear and understandable accent, and also taught me a lot about American culture."

Mohammad has been a student at LVCA for nearly two years and has seen job opportunities open up "step by step." Now, he works security at UVA Hospital and "feels good speaking at work." He credits the English he gained at LVCA to his tutor helping him. He said, "If you don't speak English, you don't get the job."

Paola, a student from Chile, wrote, "I knew improving English would help me in my work, but also in my day-to-day life. I have also been gaining more value in the eyes of my employers, family, and friends because there is an effort behind the growth." Literacy Volunteers recognizes this effort. We celebrate with our students as they continue to create new personal and professional paths for themselves in the Charlottesville community.



*I feel happy to be part of the LVCA community. In this center, I found my space, my support to continue growing.*  
—PAOLA (STUDENT)

## Student Outcomes and Achievements



David, with his tutor, Judy. David's art is featured in his 2023 "Joy of Writing" essay

- 41** Entered employment or got a better job
- 61** Improved employability skills
- 76** Entered other education and/or training
- 123** Met a work-based goal
- 9** Registered to vote/voted for the first time
- 13** Obtained a driver's license
- 68** Increased involvement in community activities
- 64** Increased involvement in children's education
- 89** Met a digital literacy goal
- 105** Met a wellness or health goal
- 60** Passed the citizenship interview

*"I have learned so much from my student. She has broadened my perspective on the world and has re-energized this 35 year veteran teacher. I hadn't realized how much I missed academic collaboration. Our students' paths to Charlottesville vary, but they are united in their commitment to improving their language skills and in their gratitude to LVCA for the opportunity to do so."*  
—KATHY (TUTOR)