Literacy Volunteers of Charlottesville/Albemarle addresses low literacy and under-education among adults in our region through free, individualized reading, writing, and English language instruction. Our mission is to help individuals become better workers, consumers, neighbors, citizens, and parents through one-to-one tutoring. You can contribute to this work at [www.literacyforall.org/donate](http://www.literacyforall.org/donate).

**FY 19 Impact Report**
July 1, 2018 through June 30, 2019

**Numbers at a Glance**
- Total number of students: **459**
- Total number of tutors: **417**
- Type of instruction provided:
  - Basic Literacy: **6%**
  - ESOL: **94%**
- Number of volunteer hours: **31,625**
- Total economic value of volunteered hours: **$869,687**
- Annual Budget: **$413,915**

**Student Demographics**
- **Ethnicity**
  - White: 4%
  - Middle Eastern: 25%
  - Hispanic/Latino: 37%
  - Black/African: 13%
  - Asian: 21%
- **Gender**
  - Female: 66%
  - Male: 34%
- **Employment**
  - Full-time: 51%
  - Part-time: 21%
  - Not in labor force: 24%
  - Unemployed: 3%
  - Retired: 1%

**Volunteer Data**

**How Volunteer Time is Spent**
- Instructional Hours: **17,233**
- Planning and Travel: **11,104**
- Training: **1,432**
- Non-Tutor Volunteer Hours: **1,856**
- Total Number of Volunteers: **480**
- Total Number of Volunteer Hours: **31,625**

**Education Level Upon Entering Program**
- Graduate Degree: 4%
- College Degree: 18%
- Some College: 8%
- H. S. Diploma/ GED: 18%
- Some High School: 20%
- Middle School (6-8 years): 14%
- Primary School (1-5 yrs): 9%
- No School: 9%

“Today, after five years, most of my challenges have been overcome. I can speak, read, and write English. I have plenty of good, kind friends. I have freedom, and more possibilities to develop than in Russia.”
—Alex, Student
LVCA held the 4th Annual Tutor Retreat in July. This event provided professional development and networking for tutors and other adult educators in our community. We were grateful to have tutors like Menna Youssef (pictured right) share expertise and insight with the group.

Record Year for Citizenship Program
Twenty-seven LVCA students became U.S. citizens during fiscal year 2019. LVCA primarily uses the one-to-one teaching model, but due to the heavy demand for citizenship instruction, we provided small-group classes to 60 students. An additional 35 students achieved citizenship skills working with a tutor, bringing our total number of citizenship students to 95 in fiscal year 2019.

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Student Outcomes and Achievements

64 Entered employment or got a better job
70 Improved employability skills
96 Entered other education and/or training
86 Made an educational level gain
178 Met a work-based goal
8 Registered to vote/voted for the first time
14 Obtained a driver’s license
43 Increased involvement in community activities
78 Increased involvement in children’s education
72 Attained consumer skills
76 Met a wellness or health goal

“I remember my first day here in Charlottesville, U.S. It was confusing because the language is English and I only knew a little bit... I looked for a place to learn and I found LVCA. Thank you so much to everyone at LVCA. Now, my English is much better. I have more friends and my life is better. Thank you.” —Juan Carlos, Student