



LITERACY VOLUNTEERS

OF CHARLOTTESVILLE/ALBEMARLE

FY 20 IMPACT REPORT

July 1, 2019 through June 30, 2020

Numbers at a Glance

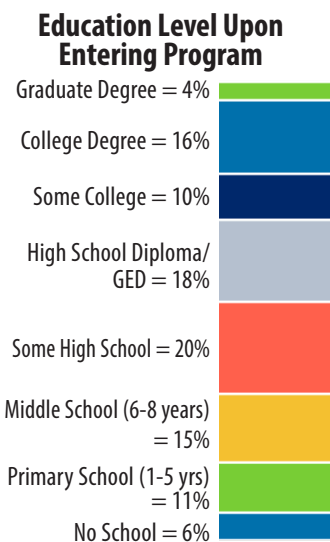
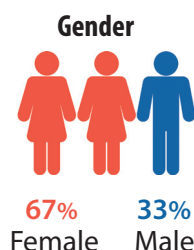
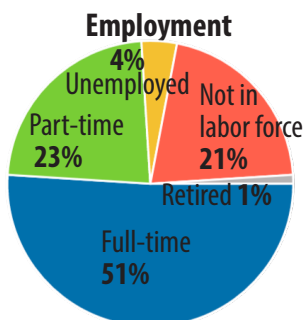
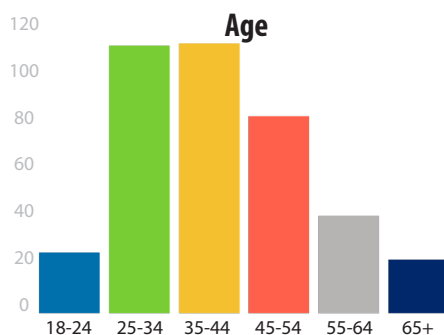
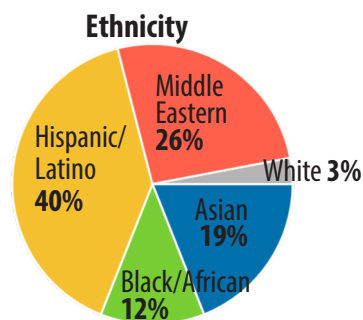
- ◆ Total number of students: **389**
- ◆ Total number of tutors: **355**
- ◆ Type of instruction provided:
Basic Literacy **5%**
ESOL **95%**
- ◆ Number of volunteer hours: **23,195**
- ◆ Total economic value of volunteered hours: **\$660,130**
- ◆ Annual Budget: **\$403,047**

Literacy Volunteers of Charlottesville/Albemarle addresses low literacy and under-education among adults in our region through free, individualized reading, writing, and English language instruction. Our mission is to help individuals become better workers, consumers, neighbors, citizens, and parents through one-to-one tutoring. You can contribute to this work at www.literacyforall.org/donate.



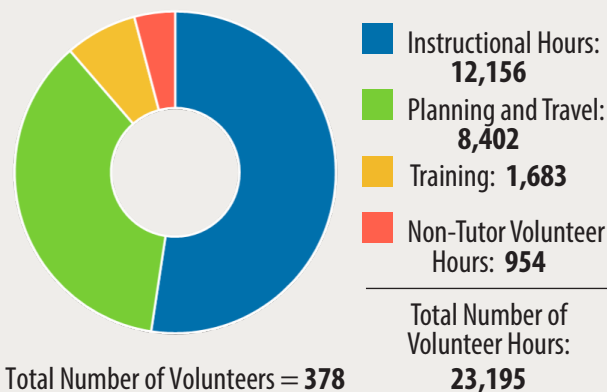
Faustina and Eunhee

Student Demographics



Volunteer Time

How Volunteer Time is Spent



Total Number of Volunteers = **378**

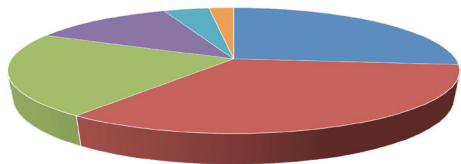
"I want to be a United States citizen so I can vote in local, state, and federal elections. I want my husband and children to be citizens, too . . . We love America because it is a free country."

—DEO, LVCA CITIZENSHIP STUDENT
(became a citizen on 6/15/20)

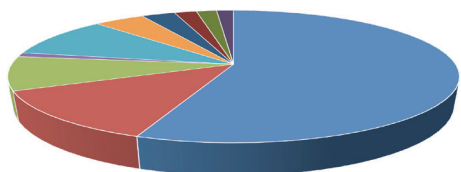


Mary and Grace

2020 Finances



Foundation & Trust Grants	\$103,689
Virginia Dept. of Education	\$132,820
Individual & Business Gifts	\$84,305
Local Governments	\$47,906
Federal Grants	\$15,240
Program Fees & Other	\$8,261
Total Income	\$392,221



Salaries	\$222,651
Occupancy (Rent)	\$51,416
Health Insurance & Benefits	\$33,654
Special Events	\$4,057
Books, Supplies, & Equipment	\$39,342
Payroll Taxes	\$17,496
Misc. Operational Costs	\$13,974
Printing & Copying	\$7,647
Accounting & Professional Fees	\$6,983
Internet, Telephone & Postage	\$5,827
Total Expenses	\$403,047

Record Enrollment in LVCA Citizenship Program

Like the rest of the world, Literacy Volunteers of Charlottesville/Albemarle's operations were greatly disrupted by Covid-19. While the abrupt limitations on in-person instruction created many challenges when we closed our office in March, our citizenship program subsequently flourished. Technology and virtual instruction have enabled our students to access our services in new ways.

When we offered our citizenship classes on Zoom, more students were able to participate. Several of our existing students' spouses joined the program so they could study citizenship together from the comfort of their homes. We also adjusted our Zoom citizenship curriculum to cover more current issues and social justice themes beyond the test-driven content in the citizenship textbook.

In FY20, 19 of our students became citizens, while 92 students worked with a tutor or enrolled in a citizenship class to learn civics-based material and begin the naturalization process.



Udelio (center) took his Oath of Allegiance on February 7, 2020 after studying with his tutor Kathy (right) for two years.

Student Outcomes and Achievements



Ignacio and Norman

- 30** Entered employment or got a better job
- 42** Improved employability skills
- 61** Entered other education and/or training
- 150** Met a work-based goal
- 8** Registered to vote/voted for the first time
- 5** Obtained a driver's license
- 30** Increased involvement in community activities
- 106** Increased involvement in children's education
- 57** Met a consumer-based goal
- 116** Met a wellness or health goal

"Switching to online meetings has allowed Veronica and me to have a more productive tutoring experience overall. Our ability to work through written materials together has not been hindered, and meeting via Zoom has provided a great opportunity to practice speaking and listening in the type of online environment that Veronica has to navigate daily at work."

—CHARLIE, TUTOR